

STRUVIACORE

Privacy Policy

Effective Date: 1 June 2026

Last Reviewed: 1 June 2026

Website: <https://struviacore.com>

Data Controller: StruviaCore

Contact: privacy@struviacore.com

Governing Law: Nigeria Data Protection Act 2023 (NDPA)

At StruviaCore ("we", "us", "our", or the "Company"), we are committed to protecting the privacy and personal data of every individual who interacts with our website and services. This Privacy Policy ("Policy") explains how we collect, use, store, share, and protect your personal information when you visit struviacore.com, use our services, or engage with us through any channel.

This Policy is issued in compliance with the Nigeria Data Protection Act 2023 (NDPA), the Nigeria Data Protection Regulation 2019 (NDPR), and other applicable Nigerian and international data protection frameworks. By using our website or services, you acknowledge that you have read and understood this Policy.

If you do not agree with this Policy, please discontinue use of our platform and services immediately.

1. WHO WE ARE

StruviaCore is a structural and civil engineering consultancy and digital platform based in Nigeria, operating at struviacore.com. We provide engineering consultancy services, technical content, and related digital services to individuals, businesses, and organizations.

For the purposes of data protection law, StruviaCore is the Data Controller of your personal data.

Business Name: StruviaCore

Website: <https://struviacore.com>

Primary Contact: privacy@struviacore.com

Data Protection Contact: legal@struviacore.com

2. WHAT PERSONAL DATA WE COLLECT

We collect personal data only to the extent necessary for the legitimate purposes described in this Policy. The categories of personal data we may collect include:

2.1 Identity and Contact Data

- Full name

- Email address
- Phone number
- Physical or business address (where provided for service engagements)
- Job title or professional designation (where provided)

2.2 Technical and Usage Data

- IP address and approximate geographic location derived from it
- Browser type, version, and operating system
- Pages visited, time spent on pages, and navigation paths
- Referring URLs and search terms used to reach our site
- Device identifiers and screen resolution
- Errors encountered during site use

2.3 Communication Data

- Messages, enquiries, and attachments submitted through our contact form, email, or booking system
- Records of correspondence between you and StruviaCore
- Feedback, testimonials, or reviews you submit

2.4 Project and Service Data

- Project briefs, technical specifications, drawings, or documents submitted for service delivery
- Contractual information related to professional engagements
- Payment-related data (excluding full card numbers, which are handled by our payment processors)

2.5 Marketing and Preference Data

- Your preferences for receiving communications from us
- Your engagement with our marketing content (e.g., email open and click rates)

2.6 Sensitive Personal Data

StruviaCore does not intentionally collect sensitive personal data (such as health information, biometric data, racial or ethnic origin, political opinions, or religious beliefs) through its website. If you voluntarily provide such data in a project brief or communication, we will handle it with heightened care and process it only to the extent necessary to deliver the requested service.

3. HOW WE COLLECT YOUR DATA

We collect personal data through the following channels:

3.1 Information You Provide Directly

1. Submitting our contact or enquiry forms.

2. Making a booking or service request through our booking system.
3. Sending us an email or other direct communication.
4. Providing project documents, briefs, or technical materials.
5. Subscribing to newsletters or marketing communications (if available).
6. Submitting testimonials or feedback.

3.2 Information Collected Automatically

When you visit our website, we automatically collect certain technical data through cookies, server logs, and similar tracking technologies. This includes your IP address, browser type, pages visited, and time spent on the site. See Section 7 (Cookies) for full details.

3.3 Information from Third Parties

We may receive information about you from third-party sources, including:

- Google Analytics and Google Site Kit, which provide aggregated usage reports about our website visitors.
- Google AdSense, which may collect technical data to serve advertisements.
- Social media platforms, if you engage with our content or contact us through those channels.
- Referral sources, such as partners or clients who recommend our services to you.

4. HOW WE USE YOUR PERSONAL DATA

We process your personal data only where we have a lawful basis to do so, as required by the Nigeria Data Protection Act 2023. The lawful bases we rely on are: (a) your consent; (b) the performance of a contract; (c) compliance with a legal obligation; and (d) our legitimate interests, where these are not overridden by your rights.

4.1 Service Delivery

Lawful basis: Contract / Legitimate Interests

- To respond to your enquiries and service requests.
- To deliver engineering consultancy, content, or web services you have engaged us to provide.
- To communicate with you about the progress, scope, or delivery of your project.
- To process payments and issue invoices.

4.2 Website Operation and Improvement

Lawful basis: Legitimate Interests

- To monitor and analyse website performance and user behaviour.
- To diagnose technical issues and improve website functionality and content.
- To personalize your experience on our platform.
- To ensure the security and integrity of our website.

4.3 Legal and Regulatory Compliance

Lawful basis: Legal Obligation

- To comply with applicable Nigerian laws and regulatory requirements.
- To respond to lawful requests from government authorities or law enforcement agencies.
- To establish, exercise, or defend legal claims.
- To maintain records required for accounting, auditing, or tax purposes.

4.4 Marketing and Communications

Lawful basis: Consent (where required) / Legitimate Interests

- To send you information about our services, updates, and publications that may be of interest to you.
- To measure the effectiveness of our marketing activities.

You may opt out of marketing communications at any time by clicking the unsubscribe link in any email we send, or by contacting us at privacy@struviacore.com. Opting out of marketing does not affect your receipt of service-related communications.

4.5 Advertising

Lawful basis: Consent / Legitimate Interests

Our website uses Google AdSense to display contextually relevant advertisements. Google may use cookies and your browsing data to serve ads tailored to your interests. StruviaCore does not control the specific ads displayed. For more information, see Google's Privacy Policy at policies.google.com/privacy.

5. DATA SHARING AND DISCLOSURE

StruviaCore does not sell, rent, or trade your personal data. We may share your data only in the following limited circumstances:

5.1 Service Providers and Processors

We engage trusted third-party service providers who process personal data on our behalf, strictly under our instructions and subject to appropriate data processing agreements. These include:

- Web hosting and cloud infrastructure providers (e.g., WordPress hosting, server providers).
- Analytics providers (e.g., Google Analytics via Site Kit).
- Email service providers used to deliver communications.
- Payment processors (who handle transaction data independently under their own privacy policies).
- Advertising network providers (e.g., Google AdSense).

5.2 Professional Advisers

We may share data with our legal, accounting, or insurance advisers where necessary to obtain professional advice or to manage legal or regulatory matters.

5.3 Legal and Regulatory Authorities

We may disclose your data to government agencies, regulators, law enforcement bodies, or courts where required to do so by law, court order, or legitimate legal process.

5.4 Business Transfers

In the event of a merger, acquisition, restructuring, or sale of all or part of our business assets, your personal data may be transferred to the relevant third party as part of that transaction. We will notify you of any such change and your rights in relation to it.

5.5 With Your Consent

We may share your data with other parties where you have given your express consent for us to do so.

6. INTERNATIONAL DATA TRANSFERS

Some of our service providers (including Google) are based outside Nigeria and may process your data in countries whose data protection laws differ from Nigerian law. Where such transfers occur, we take steps to ensure that your personal data is protected to a standard at least equivalent to that required under the NDPA 2023, including by:

- Relying on the provider's Standard Contractual Clauses or equivalent transfer mechanisms.
- Ensuring the receiving country has been assessed as providing adequate protection.
- Obtaining your explicit consent for the transfer where required.

By using our website and services, you acknowledge that your data may be transferred to, stored, or processed outside Nigeria in the manner described above.

7. COOKIES AND TRACKING TECHNOLOGIES

7.1 What Are Cookies?

Cookies are small text files placed on your device by a website when you visit it. They serve various functions, including remembering your preferences, enabling platform features, and collecting usage data for analytics and advertising purposes.

7.2 Cookies We Use

The following table summarises the main categories of cookies deployed on struviacore.com:

Cookie Type	Name / Provider	Purpose	Duration
Essential	WordPress session	Maintains login sessions and site functionality	Session

Cookie Type	Name / Provider	Purpose	Duration
Analytics	Google Analytics (_ga, _gid)	Measures traffic, user behaviour, and page performance	Up to 2 years
Functional	Site Kit (Google)	Connects Google services for site management	Up to 1 year
Advertising	Google AdSense	Serves contextually relevant advertisements	Up to 13 months
Preference	Language / theme	Remembers user preferences across sessions	Up to 1 year

7.3 Your Cookie Choices

When you first visit our website, you will be presented with a cookie consent notice. You may accept all cookies, accept only essential cookies, or manage your preferences category by category.

You may also configure your web browser to refuse all or certain types of cookies, or to alert you when cookies are being set. Please note that disabling non-essential cookies may affect the functionality and user experience of our website. Most browsers accept cookies by default; refer to your browser's help documentation for instructions on managing cookies.

For information on opting out of Google Analytics tracking specifically, visit: tools.google.com/dlpage/gaoptout.

8. DATA RETENTION

We retain your personal data only for as long as is necessary to fulfil the purposes for which it was collected, including satisfying legal, regulatory, accounting, or reporting requirements. Our general retention standards are as follows:

- Contact and enquiry data: Retained for up to 3 years from your last interaction with us, unless you request earlier deletion.
- Service and contract data: Retained for 7 years following completion of the engagement, in line with Nigerian accounting and tax record-keeping obligations.
- Website analytics data: Retained for up to 26 months in Google Analytics (as configured by default), then automatically purged.
- Marketing consent records: Retained for as long as you remain subscribed, plus 3 years after unsubscription to demonstrate compliance.
- Cookie data: Duration as specified in the cookies table in Section 7.

When personal data is no longer required, we will securely delete it or anonymize it so that it can no longer be associated with you. In some circumstances, we may anonymize data for research or statistical purposes, in which case we may use that information indefinitely without further notice to you.

9. DATA SECURITY

StruviaCore implements appropriate technical and organizational security measures designed to protect your personal data against accidental loss, unauthorized access, alteration, disclosure, or destruction. Our security measures include:

- HTTPS/TLS encryption on all pages of the StruviaCore website to protect data in transit.
- Access controls limiting staff access to personal data on a need-to-know basis.
- Regular review of our information security practices and third-party service providers.
- Use of reputable, security-vetted hosting infrastructure.
- Secure disposal of physical and electronic records containing personal data.

Despite these measures, no method of transmission over the Internet or method of electronic storage is completely secure. We cannot guarantee the absolute security of data transmitted to or from our website. You transmit personal data to us at your own risk, and you are responsible for ensuring that any devices you use to access our platform are adequately secured.

9.1 Data Breach Response

In the event of a personal data breach that is likely to result in a risk to your rights and freedoms, StruviaCore will notify the Nigeria Data Protection Commission (NDPC) within 72 hours of becoming aware of the breach, as required by the NDPA 2023. Where the breach is likely to result in a high risk to you personally, we will also notify you directly without undue delay, providing details of the nature of the breach and the steps we are taking to mitigate its effects.

10. YOUR DATA PROTECTION RIGHTS

Under the Nigeria Data Protection Act 2023 and applicable data protection law, you have the following rights with respect to your personal data:

Your Right	What It Means
Right of Access	You may request a copy of the personal data we hold about you.
Right to Rectification	You may ask us to correct inaccurate or incomplete personal data.
Right to Erasure	You may request deletion of your data where no lawful basis for retention exists.
Right to Object	You may object to processing based on legitimate interests or for direct marketing.
Right to Restriction	You may ask us to restrict processing of your data in certain circumstances.
Right to Data Portability	You may receive your data in a structured, machine-readable format.

Your Right	What It Means
Right to Withdraw Consent	Where processing is based on consent, you may withdraw it at any time.
Right to Lodge a Complaint	You may file a complaint with the Nigeria Data Protection Commission (NDPC).

10.1 How to Exercise Your Rights

To exercise any of the rights listed above, please submit a written request to us at: privacy@struviacore.com. Please include your full name, contact details, and a clear description of the right you wish to exercise. We may ask you to provide proof of identity before we can process your request.

We will respond to all valid requests within 30 calendar days of receipt. In complex cases, we may extend this period by a further 60 days, but we will notify you of any extension and the reason for it within the initial 30-day period.

We will not charge a fee to process your request unless it is manifestly unfounded or excessive. In such cases, we may charge a reasonable fee or refuse to act on the request, providing written reasons for our decision.

10.2 Right to Lodge a Complaint

If you believe that we have processed your personal data unlawfully or in breach of this Policy, you have the right to lodge a complaint with the Nigeria Data Protection Commission (NDPC), the supervisory authority responsible for data protection in Nigeria.

NDPC Website: <https://ndpc.gov.ng>

NDPC Email: info@ndpc.gov.ng

We encourage you to contact us first at privacy@struviacore.com before approaching the NDPC, as we will endeavour to resolve your concern promptly and amicably.

11. CHILDREN'S PRIVACY

StruviaCore's website and services are not directed at children under the age of 18. We do not knowingly collect personal data from anyone under 18 years of age. If we become aware that we have inadvertently collected personal data from a child, we will take immediate steps to delete that information from our records.

If you are a parent or guardian and you believe that your child has provided us with personal data without your consent, please contact us immediately at privacy@struviacore.com.

12. THIRD-PARTY WEBSITES AND LINKS

Our website may contain links to external websites, social media platforms, or other online resources operated by third parties. These links are provided for your convenience and

information only. StruviaCore has no control over the content, privacy practices, or data handling of third-party websites and accepts no responsibility or liability for them.

We encourage you to read the privacy policy of any third-party website you visit before providing your personal data. The inclusion of a link on our website does not imply our endorsement of the linked site.

Our social media accounts (Facebook, X, Instagram, LinkedIn, TikTok, YouTube) are subject to the respective platform's own privacy policies. StruviaCore is not responsible for how those platforms collect and process your data.

13. AUTOMATED DECISION-MAKING AND PROFILING

StruviaCore does not make decisions about you solely by automated means that produce legal or similarly significant effects. Our analytics tools collect aggregated behavioural data to improve our website and content, but no automated profiling is used to make consequential decisions about individual users without human review.

Advertising networks such as Google AdSense may conduct automated profiling to determine which advertisements to display to you. This profiling is governed by Google's own privacy policies and is subject to your cookie preferences and opt-out choices described in Section 7.

14. LEGAL AND REGULATORY FRAMEWORK

This Privacy Policy is issued in compliance with the following laws and regulatory instruments:

7. Nigeria Data Protection Act 2023 (NDPA) — the primary data protection statute in Nigeria.
8. Nigeria Data Protection Regulation 2019 (NDPR) — applicable to the extent not superseded by the NDPA 2023.
9. Nigeria Computer Security and Critical Information Infrastructure Protection Regulations.
10. Companies and Allied Matters Act (CAMA) 2020 — governing our corporate record-keeping obligations.
11. Consumer Protection Council Act (where applicable to service-related data processing).

Where our services are accessed by users in other jurisdictions, we apply equivalent or higher standards of data protection as required by the law of the relevant jurisdiction.

15. CHANGES TO THIS PRIVACY POLICY

StruviaCore reserves the right to update or modify this Privacy Policy at any time. When we make material changes, we will revise the "Last Reviewed" date at the top of this document and, where appropriate, notify you via email or a prominent notice on our website.

We encourage you to review this Policy periodically to stay informed about how we protect your information. Your continued use of our website and services after the effective date of any revised Policy constitutes your acceptance of the changes. If you do not agree to the updated Policy, please discontinue use of our platform.

16. CONTACT US

If you have any questions, concerns, or requests regarding this Privacy Policy or the way we handle your personal data, please contact us through any of the following channels:

StruviaCore — Data Privacy Team

Email: privacy@struviacore.com

Legal: legal@struviacore.com

Website: <https://struviacore.com/contact/>

We aim to respond to all privacy-related enquiries within 5 business days. For formal data subject access requests, please allow up to 30 calendar days for a full response in accordance with the NDPA 2023.

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